

## IMPORTANT INFORMATION

### Resumption of Public Mass - please read carefully

In order to safely manage the number of parishioners attending Mass, it is now necessary to reserve your place at Mass. Capacity in our churches is limited to 60 persons in St Thérèse of Lisieux and 80 persons in Holy Family. Once the maximum capacity has been reached in each church there can be no further admissions. In order to avoid disappointment or a wasted journey, you must reserve your place at Mass before attending. Remember the Sunday obligation is suspended for now and weekend and daily Masses continue to be streamed on the Parish website every day.

#### **How to make a Mass Reservation**

Visit the Parish website at <http://holy-familyparish.com/> and click the 'Book A Pew' link on the top banner of the homepage. Navigate to the booking system, select the Mass you want to attend and fill in some information. You will need to provide your name, phone number and email address. You should reserve a place for every member of your household who wishes to attend. You will receive a confirmation email shortly after. Please maintain this email for your records. You are NOT required to bring the confirmation email with you to Mass.

#### **For those without internet access**

For those parishioners without access to the internet and are unable to make a Mass reservation online, we suggest the following options.

1. Ask a friend, neighbour or relative to make the reservation on your behalf
2. Telephone the Parish office (028 9074 3119) during office hours (M-F 9am – 2pm)

#### **Other important considerations**

Booking will open on Monday morning for the coming weekend Masses and close at 12noon on Friday.

If you have reserved a place, please attend so that other parishioners are not denied a place unnecessarily.

If your plans change and you are no longer able to attend, we would appreciate it if you could email the parish office so that your place can be offered to someone else.

Please only reserve a place at one Mass per weekend to allow as many parishioners as possible to attend

Remember the Sunday obligation remains suspended for now and weekend and daily Masses continue to be streamed on the Parish website every day. We advise you to carefully consider whether or not you should attend Mass at this time, particularly if you are in a clinically vulnerable group. Those who are shielding should continue to follow government advice.

Further Masses may be added in the future, but we will need more volunteers to help with cleaning and stewarding. If you would like to help out for 20 minutes before or after the Mass you plan to

attend please contact the Parish Office on (028) 9074 3119 or email [holyfamily@downandconnor.org](mailto:holyfamily@downandconnor.org)

Please also read the updated Guidance on attending Mass [on the Parish website](#).